**TEAM P.A.K.**

**Members:** Bua, Esma, Tamdang

**INTRODUCTION**

Since the rise of the pandemic, food delivery services have made a vital contribution to the economy and everyday lives of both riders, customers, and restaurant managers. Even after the height of the pandemic, food delivery services continue to be a mainstay in our everyday lives. However, many food delivery services today are geared towards providing full meals from established restaurants, leaving a gap for people who only want quick snacks from more common places such as street foods and even bagged chips.

**SOLVING THE PROBLEM**

There is a lack in the market for quick snack delivery options. Most of the options on usual delivery services are from restaurants which sometimes does not fit the cravings that the Filipino people may have. Many Filipinos crave for the comfort of a Filipino snack like binignit or maruya but would either have to make it themselves or go out to find some which sometimes is something people do not have time for.

As such, our project, Snak, aims to fill this gap. Snak is geared toward delivering quick snacks such as bagged chips, snacks from restaurants, and snacks from local street food options. Snak also categorizes food options by flavor profiles on the occasion users cannot decide what exactly they want but are finding a specific taste to soothe their cravings.

**Who are the potential users?**

The users will be people who are more likely to just want quick snacks without having to go outside, such as young adults, teenagers, the elderly who cannot go out and even disabled people who may not be frequently leave the house but still want to indulge in treats.

**What tasks do they seek to perform?**

To provide for a niche market in food delivery service, being snack options, from bagged chips to street food snacks, and even healthier alternatives with things like package snack boxes so users may have their money’s worth.

**What functionality should any system provide to these users?**

Account management, bank transaction, payment options, snack catalogs, discount options, package options.

**What constraints will be placed on your eventual design?**

Possible constraints include the availability of specific foods from specific stores in the market since there are many local stores and it would be impossible to have them, and their products all registered to the app. It will naturally take time. The distance from customers to drivers is also a challenge as this situation cannot be prevented and as compensation, drivers will be paid more for their efforts. Users will be warned of the massive distance gap and any additional charges due to distance.

**What criteria should be used to judge if your design is a success or not?**

The app’s success will be based on its reliability in delivering the food to the customers, security with bank/online transactions, and the overall performance and convenience of the app.